CIO Council Meeting
PC Refresh 2011

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May 11, 2011

IT INFRASTRUCTURE PARTNERSHIP

VITA

NORTHROP GRUMMAN

Benefits:

- **Technologically improved hardware (generation 4 assets)**

- **From generation 1 to generation 4 machines:**

  - Two processors (versus one in generation 1 machines)

  - Double the memory

  - More than double the disk space

  - 23 percent increase in processor speed

  - Enhanced graphics

- **Improved system reliability**

- **Required for compatibility with Windows 7 rollout**

- **Agency input to improve billing accuracy**

Hardware Request form - All identified 2011 eligible devices

- Provided to agencies early to mid-February

- Schedules based on eligible refresh date and geographical locations

- Active and not-billed assets reported via:
  - ➢ Asset management billing data
  - ➢ Asset management survey
    Implemented in 2011 to assist with verifying device and end-user information
    Asset number, site location, agency and user contact information
  - ➢ PARS, Altiris, Active Directory, CISCO, ePO/Security

Agencies to…

- Validate end user and address information

- Select hardware type desired for replacement

- Indicate devices for IMAC, billing dispute

- Return Hardware Request form to AOM with any agency blackout dates

- Approve schedule (or revise as required); return to desktop refresh team

Desktop refresh team to...

- Schedule devices for refresh; provide agency a schedule for approval

- Order/ship standard devices; advise agency when to submit eVA request

- Begin refreshing devices

2011 devices - eligibility by month and status

Agency	Months												TOTAL	MSR Status
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec		
VDH	94	62	163	265	131	100	69	70	125	391	253	73	**1796**	Validating MSR data
DOC	4	2	27	17	210	146	226	399	428	136	19	52	**1666**	Q2-Q4 MSR pending
DMV	3	8	28	131	10	19	978	55	1	7	7		**1247**	MSR thin-client refresh in progress
VEC		106	9		14		19	5	1	113	76	630	**973**	MSR completed
DJJ	2	14	69	124	49	23	23	26	36	13	16	9	**404**	MSR pending
VDOT	11	34	21	21	27	9	6	33	30	23	41	72	**328**	Validating MSR data
DGIF		1	32	180	3			7	20				**243**	MSR pending
ABC							9	78	1	98		1	**187**	MSR pending
DSS	4		2	5	4	22	13	36	44	9	16	15	**170**	Partial provided; working remainder
TAX			30					5	17		6	32	**90**	MSR completed
DCE		1	1	4	50	2	2	7	2	3	1	4	**77**	MSR completed